



The providers at the Meridian Group are committed to the health and safety of our patients, staff, and clinicians. During the COVID-19 outbreak and the constantly evolving situation, we have made some adjustments in the way we provide services.

1. As an essential service provider, we remain open to see new and existing patients. All our clinicians have HIPAA compliant telemedicine capabilities and are encouraging telehealth when possible. We are also providing in person treatment as needed. To determine what your clinician is currently doing, call their voicemail directly. There you will find specific updates. Voicemail extensions are listed on the website or by calling out main number, 804-751-8644.
2. **We continue to be available for new patients and provide services for adults, adolescents, and children.** We are conducting most intake appointments through telehealth. Please call our office and follow the prompts for new patients (press 1 during the phone message). You will be contacted within one business day.
3. For those of you who do come to the office, we have taken precautions to ensure everyone's safety. You have the option for using a separate waiting room. You may also stay in your car until your visit, and your clinician will call you at your appointment time and you can go straight to their office. We have hand sanitizer in our waiting room and hand soap in the restrooms. Our offices and waiting rooms are large and allow for appropriate social distancing.
4. Our front office staff has limited hours. If you need administrative assistance, it is best to contact your clinician directly at their voice mail extension.
5. All our clinicians are providing flexible visit times to make it easier for those who have a change in schedule, children at home, or whose schedule may change on short notice.

We understand this is a stressful time. Please know that we at the Meridian Group are here to support you.

The Meridian Group of Chesterfield